



Customer Survey

In order to improve our customer service, and to best meet our customer's needs, GENEQ would like you to take a few minutes of your time, to give us your feedback by responding to this survey, and fax it back to us at (514) 354-6948.

First Name / Name :	_____
Company :	_____
Address :	_____ Postal Code: _____
Phone :	_____
Fax :	_____
E-Mail :	_____

Evaluation

Thank you ! Your opinion is important to us!

The responsiveness and the quality of the answer from the representative:

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

The courtesy of the representative:

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

The price level:

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

Delivery (stock products, reasonable delays):

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

Respect of the delivery lead time:

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

The packaging of your order:

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

After-sales service (exchange, repair and support if needed):

Very satisfied Satisfied Unsatisfied Very unsatisfied

Comment: _____

Comments / Suggestions: _____
